

Introduction to Safe Digging	The 811 Process	811 Troubleshooting	Preparing for Excavation: Damage Prevention & Safety Precautions	Facility Protection & Avoidance	What to do When Damage Occurs	Administrative Responsibilities
Why is Damage Prevention Training Important?	An Overview of 811	What to do if a Facility Fails to Respond	Pre-walk & Prepare the Site	Tolerance Zone 101	When to Escalate a Situation	Hiring for a Safe Workplace
What is Excavation?	Locating & Marking 101	What to do if Facilities are Mismarked	Safety Items to Include in the Pre-Job Briefing	Dealing with Utility Congestion	Facility Damage Notifications	Onboarding for a Safe Workplace
Hand Tools for Soil Excavation	Exercise: White Line a Dig Site		Rock & Soil Classification Categories	Tools for Potholing	Reporting Qualified Information	Effective Communication 101
Machinery for Soil Excavation	Marking Preservation		Cave-ins (excavators)	How to Safely Hand Dig	Gas Leak	Communicating with Designers & Facilities
Hazards Associated with Excavation	Submitting a Locate Request		Preventing Cave-ins (supervisors/foremen)	Maintaining Clearance	Flooding & Water Accumulation	Giving Crew Instructions
Exercise: To Dig or Not to Dig	Checking the Status of a Locate Request		Falling Objects	What to do if a Facility Cannot be Located During Potholing	Hazardous Chemicals	Creating an Emergency Plan
Protective Gear	Reviewing Positive Responses		Falling	Protecting Facilities		
	Understanding Electronic Maps		Extreme Temperatures	Precautions when HDD		
	Verifying & Documenting Markings					

- Phase 1
- Phase 2
- Phase 3
- Phase 4